

Loss Recovery Case study

Torrential rain floods Education Centre

Storm and water ingress damage

A few days before the critical Open Day for September enrollments, a freak rain storm caused havoc as water poured through the building, bringing down the ceiling on two floors and forcing the closure of the coffee bar on the ground floor.

Fortunately, the centre had Loss Recovery Insurance as part of their building and contents policy. The broker was notified and Lorega's Loss Adjuster was promptly on site to offer support and advice.

The Lorega Adjuster was immediately able to organise contractors to carry out preventative work to the roof gullies and start the drying out process.

Using his skills and experience of this type of complex claim, the Lorega Adjuster liaised with the Insurance Company to authorise the works in double quick time.

With only five days before the key Open Day, it was vital that all the work was completed to allow the Centre to enroll the requisite number of students to gain its government funding.

With great team spirit and project management from Lorega, having worked through the weekend, the building was back up and running in time.

'Lorega's help was exceptional; they took time to understand our business and the critical timing issues we faced. His negotiating skills were key to achieving a positive outcome. I wouldn't hesitate to recommend this service to anyone.'

Finance Manager, Education Centre

